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| **Prepared By** | **Approved By** | **Date** |
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| Document No: **XXXXXXX** | Revision No: **XXXXX** | Update Date: **XXXXXX** |



**ISO/IEC 17020:2012**

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**List of Documents**

**ISO/IEC 17020:2012 Package - Included Documents**

This document outlines the comprehensive list of procedures, records, forms, manuals, policies, and inspection schemes included in the ISO/IEC 17020:2012 Package. These resources are designed to ensure compliance with inspection body accreditation standards and facilitate the implementation of an effective Inspection Body Management System.

**Package Features:**  
- Full lifetime access  
- Access on a laptop, desktop, and mobile

## Procedures

|  |  |
| --- | --- |
| No. | Procedures Name |
| 1 | Competence and Training Procedure |
| 2 | Complaints Handling Procedure |
| 3 | Confidentiality and Data Protection Procedure |
| 4 | Confidentiality and Impartiality Procedure |
| 5 | Contract Review Procedure |
| 6 | Control of Documents Procedure |
| 7 | Control of Nonconforming Services Procedure |
| 8 | Control of Records Procedure |
| 9 | Corrective Action Procedure |
| 10 | Equipment Calibration and Maintenance Procedure |
| 11 | Inspection Planning and Execution Procedure |
| 12 | Internal Audit Procedure |
| 13 | Management Review Procedure |
| 14 | Preventive Action Procedure |
| 15 | Purchasing and Supplier Evaluation Procedure |
| 16 | Risk Management Procedure |

## Inspection Schemes

|  |  |
| --- | --- |
| No. | Inspection Schemes Name |
| 1 | Emissions Inspection Scheme |
| 2 | Environmental Compliance Inspection Scheme |
| 3 | Fleet Maintenance and Safety Inspection Scheme |
| 4 | Pre-Shipment and Post-Delivery Inspection Scheme |
| 5 | Safety Compliance Inspection Scheme |

## Manual and Quality Policy

|  |  |
| --- | --- |
| No. | Manual and Quality Policy Name |
| 1 | ISO/IEC 17020:2012 Quality Manual |

## Forms

|  |  |
| --- | --- |
| No. | Forms Name |
| 1 | Client Feedback Form |
| 2 | Complaint and Appeal Form |
| 3 | Confidentiality Agreement Form |
| 4 | Corrective Action Request |
| 5 | Document Change Request Form |
| 6 | Document Control Form |
| 7 | Equipment Calibration and Maintenance Record |
| 8 | Equipment Verification and Check Form |
| 9 | Impartiality Risk Assessment Form |
| 10 | Inspection Checklist Form |
| 11 | Inspection Report |
| 12 | Inspection Scheduling and Planning Form |
| 13 | Inspector Competency Assessment Form |
| 14 | Internal Audit Checklist |
| 15 | Management Review Form |
| 16 | Nonconformity Report |
| 17 | Risk Assessment and Mitigation Form |
| 18 | Training Record Form |
| 19 | Training Needs Analysis Form |
| 20 | Corrective and Preventive Action Form |