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| **Prepared By** | **Approved By** | **Date** |
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| Document No: **XXXXXXX** | Revision No: **XXXXX** | Update Date: **XXXXXX** |



**ISO 17043:2023**

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**List of Documents**

**ISO/IEC 17043:2023 Package - Included Documents**

This document outlines the comprehensive list of procedures, records, forms, manuals, policies, and SOPs included in the ISO/IEC 17043:2023 Package. These resources are designed to ensure compliance with proficiency testing standards and facilitate the implementation of an effective Proficiency Testing Management System.

**Package Features**

- Full lifetime access
- Access on a laptop, desktop, and mobile- Certificate of completion

## Procedures

|  |  |
| --- | --- |
| **Code** | **Procedure Name** |
| PR-001 | Appeals and Complaints Handling |
| PR-002 | Contingency Planning and Emergency Response |
| PR-003 | Customer Feedback Collection and Analysis |
| PR-004 | Document and Record Retention and Disposal |
| PR-005 | Environmental Monitoring |
| PR-006 | Equipment and Calibration Management |
| PR-007 | Evaluation of Suppliers and Subcontractors |
| PR-008 | Health, Safety, and Environmental Management |
| PR-009 | Impartiality and Confidentiality |
| PR-010 | Incident Management and Reporting |
| PR-011 | Internal Audit Program |
| PR-012 | IT Security and Data Protection |
| PR-013 | Laboratory Information Management System (LIMS) Operation |
| PR-014 | Management of Deviations, Non-conformities, and Appeals |
| PR-015 | Management Review |
| PR-016 | Managing Externally Provided Services and Materials |
| PR-017 | Participant Registration and Communication for Proficiency Testing |
| PR-018 | Proficiency Testing Provider Accreditation and Surveillance |
| PR-019 | Quality Indicator Monitoring and Review |
| PR-020 | Risk and Opportunity Management |
| PR-021 | Sample Preparation and Distribution for Proficiency Testing |
| PR-022 | Test Item Stability and Homogeneity Assessment |
| PR-023 | Training and Competence Management |
| PR-024 | Uncertainty Estimation in Proficiency Testing |
| PR-025 | Use and Validation of Statistical Methods |
| PR-026 | Version Control and Change Management |

Let me know if you need any modifications!

## Records and Forms

|  |  |
| --- | --- |
| **Code** | **Form Name** |
| F-001 | Appeals and Complaints Register |
| F-002 | Assigned Values and Statistical Calculations Record |
| F-003 | Change Request Form |
| F-004 | Corrective Action Log |
| F-005 | Distribution Log |
| F-006 | Document Control Register |
| F-007 | Equipment Calibration Record |
| F-008 | HSE Risk Register |
| F-009 | Incident Report Form |
| F-010 | Internal Audit Report |
| F-011 | Management Review Minutes |
| F-012 | Non-Conformance Report (NCR) |
| F-013 | Participant Feedback Form |
| F-014 | Participant Registration Form |
| F-015 | Participant Results Record |
| F-016 | Proficiency Testing Summary Report |
| F-017 | Risk and Opportunity Register |
| F-018 | Sample Preparation Record |
| F-019 | Training Record |
| F-020 | Waste Disposal Log |

## Manual and Quality Policy

|  |  |
| --- | --- |
| No. | Manual  |
| 1 | ISO/IEC 17043 2023 Quality Manual |

## Policies

|  |  |
| --- | --- |
| **Code** | **Policy Name** |
| PTP-001 | Complaints Handling Policy for Proficiency Testing Provider |
| PTP-002 | Confidentiality Policy for Proficiency Testing Provider |
| PTP-003 | Conflict of Interest Policy for Proficiency Testing Provider |
| PTP-004 | Data Integrity and Security Policy for Proficiency Testing Provider |
| PTP-005 | Document Control Policy for Proficiency Testing Provider |
| PTP-006 | Impartiality Policy for Proficiency Testing |
| PTP-007 | Nonconformity Management Policy for Proficiency Testing Provider |
| PTP-008 | Personnel Competence Policy for Proficiency Testing Provider |
| PTP-009 | Quality Policy for Proficiency Testing Provider |
| PTP-010 | Records Retention Policy for Proficiency Testing Provider |
| PTP-011 | Risk Management Policy for Proficiency Testing Provider |